

Netherhall Community Sports Centre

An Ambitious, Caring Community



Terms and Conditions- Memberships.

Monthly Payment

Customers who wish to utilize the monthly membership payment scheme will enter into an agreement with 'Wix' – the payment will be taken via direct debit each month. This will allow customers to start using facilities as soon as they have enrolled. Customers will need to contact the sports centre reception to arrange collection of their membership card.

Refunds of Monthly Membership

Refunds will only be given under exceptional medical or permanent relocation circumstances. Any refunds granted will be subject to the deduction of the total amount of activities used, calculated at the current "pay as you use" rate plus a £10.00 administration charge.

Cancellation of monthly membership

It would be appreciated if customers who wish to cancel their membership gave prior notice to the Sports Centre.

Membership Cards

Membership cards will be issued when all the necessary documentation has been completed and returned to the sports centre. Membership cards must be swiped at reception on entry and exit of the sports centre. Access will not be allowed (pay as you use excluded) to facilities without a membership card. Any cards, which are lost or stolen, must be reported to the sports centre. There is a standard charge of £5.00 for a replacement membership card.

Fitness Suite & Free Weights Room

The usage of each facility is subject to changes in timetable. Alterations made to the timetable will be kept to a minimum but management reserve the right to amend the timetable as and when the need arises.

Booking & Cancellation of Fitness Classes

Customers with a class membership may wish to book certain activities (spinning in particular) in advance. We understand that there may be times when circumstances prevent you from attending a particular activity that you have booked, however, where possible, please inform us if you are unable to attend at least 24 hours in advance of the activity commencing. This will allow us to offer the available place to other members or users.

PLEASE NOTE: CLASSES THAT ARE BOOKED AND NOT CANCELLED WITHIN THE AGREED TIME MAY BE SUBJECT TO A CHARGE RESPECTIVE OF THE CURRENT "PAY AS YOU USE" FEE.

Netherhall Road, Maryport, Cumbria, CA15 6NT

Tel: 01900 813434 Ext. 259 | Email: sports@netherhall.cumbria.sch.uk

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www.netherhallcsc.com | www.facebook.com/Netherhallcsc

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Terms and Conditions- Out of hours

The Inspiration membership provides customers with access to sports centre facilities outside of our normal working hours. During these times the sports centre will generally be unmanned. Anyone enrolling for the Inspiration membership must read, understand and agree to the conditions of use highlighted within this document.

1. We expect each person to act responsibly, exercise in the appropriate manner and to be respectful towards all other gym users, at all times.
2. In the occurrence of any behaviour that is deemed to be unacceptable, management will reserve the right to remove membership privileges.
3. An alarm will sound each time that the front door is opened and only cease to sound when the door is securely closed again. Please make sure that each time you either enter or exit the building **that the front entrance door closes AND LOCKS before walking away and that the alarm has silenced.**
4. Doors and alarms will automatically set at 9-05pm Mon – Fri and 4-05pm Sat and Sunday. **Please make sure that you vacate the building no later than 8-55pm Mon – Fri and 3-55pm Sat and Sun. Access cards will be redundant beyond the designated opening hours. Anyone still in the building beyond these times will activate a silent alarm and will be locked in. All alarm activations will result in a staff callout, and a minimum £25 callout charge.** This cost is non-negotiable and will be the responsibility of the offending person or persons.
5. In the event of any person requiring first aid treatment; a first aid kit can be found in the Sports Centre foyer and a defibrillator unit outside the main Sports Centre entrance. The decision to carry out any first aid treatment either to oneself or to any other person, is the sole responsibility of each individual. **N.C.S.C do not accept any responsibility for any first aid administered during periods of unmanned access.**
6. During times of inclement weather, ice, flood, high winds etc. it is each person's individual responsibility to decide whether or not it is safe to access sports centre facilities. **N.C.S.C do not accept any responsibility for any public access during periods of unmanned access.**
7. In the event of any emergency, please call 999 and ask for the appropriate service.
8. It is important that all workout areas are left tidy and found in an acceptable and safe condition. Please ensure that each time that you use equipment, it is tidied away properly, after every use.
9. The continued provision of extended opening hours, will depend upon **all users** abiding by all conditions of use.

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Terms & Conditions- Access card.

Please be aware that all workout areas, social areas and corridors are monitored by CCTV, in accordance with Netherhall Schools privacy notice and G.D.P.R policy, both of which can be found at www.netherhall.cumbria.sch.uk. The C.C.T.V and alarm system is monitored remotely from a national inspectorate (NSI) and N.C.S.C management.

Contact can be made with sports centre staff verbally or via telephone 01900 812161 during opening hours or via Facebook messenger and email – sports@netherhall.cumbria.sch.uk at all other times.

- 1. Under no circumstances can an access card be shared between family, friends or other gym users. To do so will result in the removal of all membership privileges.**
2. Any access cards needing replaced prematurely will carry a £5 replacement fee.
3. Access cards are only available to purchase by persons aged 18 years or over.
4. It is strictly forbidden at all times for any person or persons to personally train, coach or advise any other person for profit, without first obtaining written permission from the Sports Centre Manager.
5. Netherhall School enforces a strict no smoking or consumption of alcohol anywhere on the school site, this includes all sports centre facilities and all associated areas.
6. Access cards must not come into contact with mobile devices. Please store in a suitable place such as a wallet or purse.

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